


# how to read your first bill

**Mr. M. Client**  
**a** BILL DATE: 01-Aug-08  
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**b** CLIENT N°: 12345678



**Important updates such as service enhancements, promotions, and coverage improvements will appear here.**

**Retail promotions when available will appear in this area.**

MOBILITY BILL SUMMARY		
CURRENT CHARGES		
<b>c</b>	Talk \$25/200 PCS (Jul 02 to Aug 01)	\$25.00
<b>d</b>	Talk \$25/200 PCS (Jun 28 to Jul 01)	\$3.32
<b>e</b>	Monthly Service Plans	\$28.32
<b>f</b>	Additional Local Airtime	\$1.00
<b>g</b>	Long Distance Charges	\$0.25
<b>h</b>	Data and Other Services	\$1.15
<b>i</b>	Value-Added Services	\$2.28
<b>j</b>	Other Charges and Credits	\$35.00
<b>k</b>	Network and Access	\$8.55
<b>l</b>	Taxes	
	GST	\$ 6.12
	PST	5.36
	Total Taxes	11.48
	<b>Total Current Charges</b>	<b>\$ 88.03</b>

YOUR LAST BILL	
Amount of last bill	\$0.00
Payments	\$0.00
Payment Reversals	\$0.00
<b>Total Previous Charges Brought Forward</b>	<b>\$ 0.00</b>

**Payments received after 28-July-08 may not be reflected on this invoice.**

<b>n</b> For inquiries please call Client Care by dialing *611 from your handset or see reverse for local and toll-free numbers.	<b>Total Amount Due \$ 88.03</b>
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Your invoice summary gives you the big picture. It lists all charges in a few easy to understand categories as well as any payments or adjustments since your last bill and also details the total amount due. A more comprehensive view of your invoice along with complete detailed billing can be found in your e.bill through [mytelusmobility.com](http://mytelusmobility.com)

## Proration

TELUS invoices include both a summary and for an extra fee, a detailed listing of all charges. Your first invoice will include some 'one-time' charges, such as your phone activation fee. We also bill your rate plan one month in advance, which will be added to the amount of your rate plan pro-rated from your date of activation to your billing date. These extra charges result in a first invoice that may be higher than what you expect. Your next invoice will better reflect your actual monthly charges.

### a Bill Date

This is the date of your invoice. This is also the end date of your bill cycle.

### b Client No

Indicates your account number. This number can be used for setting up banking payments.

### c Monthly Rate Plan

The monthly amount of your base rate plan.

### d Prorated Monthly Rate Plan

Base rate plan charges from the date of activation to your assigned billing date. These charges will appear only when you activate or change your plan.

### e Total Monthly Service Plans

Your total monthly base rate plan amount, including the prorated amount.

### f Additional Local Airtime

Additional charges if usage exceeds the total included minutes in your rate plan. Details are located in the Account Detail section (page 3) of your invoice.

### g Long Distance Charges

Lists domestic long distance, roaming and U.S. / International charges. Airtime details are available with detailed billing.

### h Data and Other Services

Total charges to your account for Wireless Web pay-per-use services (i.e. text messaging). Details are available through e.Bill/e.Care.

### i Value-Added Services

Refers to all additional features (i.e. Caller ID) for which charges apply, that are not included as part of your basic monthly rate plan.

### j Other Charges and Credits

Details of other charges (i.e. Account Set Up Fee) are located in the Account Detail section (page 3) of your invoice.

### k Network and Access

Includes the 911 Emergency (Enhanced) access charge and the System Access Fee.

### l Total Taxes

Applicable federal and provincial taxes.

### m Your Last Bill

Indicates any payments and/or adjustments made since your last bill.

### n Total Amount Due

Indicates amount owing at the invoice date. Payments are due upon receipt.