

how to read your first invoice

Mr. M. Client
 INVOICE DATE: 01-Feb-05
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CLIENT N°: 12345678



Important updates such as service enhancements, promotions, and coverage improvements will appear here.

Retail promotions when available will appear in this area.

INVOICE SUMMARY

CURRENT CHARGES

a	Talk \$25/200 PCS (Feb 02 to Mar 01)	\$25.00	
b	Talk \$25/200 PCS (Jan 29 to Feb 01)	\$3.32	
c	Monthly Service Plans		\$28.32
d	Additional Local Airtime		\$1.00
e	Long Distance Charges		\$0.25
f	Do More Data Services		\$1.15
g	Value-Added Services		\$2.28
h	Other Charges and Credits		\$35.00
i	Network and Access		\$8.55
j	Taxes		
	GST	\$ 6.12	
	PST	5.36	
	Total Taxes		11.48
	Total Current Charges		\$ 88.03

YOUR LAST BILL

k	Amount of last bill	\$0.00
	Payments	\$0.00
	Payment Reversals	\$0.00
	Total Previous Charges Brought Forward	\$ 0.00

Payments received after 28-Jan-05 may not be reflected on this invoice.

l	For inquiries please call Client Care by dialing 611 from your handset or see reverse for local and toll-free numbers.	Total Amount Due	\$ 88.03
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Your invoice summary gives you the big picture. It lists all charges in a few easy to understand categories as well as any payments or adjustments since your last bill and also details the total amount due.

TELUS Mobility invoices include both a summary and for an extra fee, a detailed listing of all charges. Your first invoice will include some 'one-time' charges, such as your phone activation fee. We also bill your rate plan one month in advance, which will be added to the amount of your rate plan pro-rated from your date of activation to your billing date. These extra charges result in a first invoice that may be higher than what you expect. Your next invoice will better reflect your actual monthly charges.

a Monthly Plan Rate

The monthly amount of your base plan rate.

b Prorated Monthly Plan Rate

Base plan rate charges from the date of activation to your assigned billing date. These charges will appear only when you activate or change your plan.

c Total Monthly Service Plans

Your total monthly base plan rate amount, including the prorated amount.

d Additional Local Airtime

Additional charges if usage exceeds the total included minutes in your rate plan. Details are located in the Account Detail section (page 3) of your invoice.

e Long Distance Charges

Lists domestic long distance, roaming and U.S. / International charges. Airtime Details are available with detailed billing.

f Do More Data Services

Total charges to your account for Wireless Web pay-per-use services (i.e. downloads). Details are available with detailed billing.

g Value-Added Services

Refers to all additional features (i.e. Caller ID) for which charges apply, that are not included as part of your basic monthly rate plan.

h Other Charges and Credits

Details of other charges (i.e. Account Set Up Fee) are located in the Account Detail section (page 3) of your invoice.

i Network and Access

Includes the 911 Emergency (Enhanced) access charge and the System Access Fee.

j Total Taxes

Applicable federal and provincial taxes.

k Your Last Bill

Indicates any payments and/or adjustments made since your last bill.

l Total Amount Due

Indicates amount owing at the invoice date. Payments are due upon receipt.



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